

FREQUENTLY ASKED QUESTIONS (FAQ)
MAYBANK ISLAMIC IKHWAN CREDIT CARD CASHBACK CAMPAIGN

QUESTION		ANSWER								
GETTING TO KNOW										
1.	What is the Maybank Islamic Ikhwan Credit Card Cashback Campaign?	The Maybank Islamic Ikhwan Credit Card Cashback Campaign allows you to enjoy RM60 cashback on your device purchase when you use your Maybank Islamic Ikhwan credit card (Visa/Master). As a Malaysian citizen, you can repay the amount in instalments over time with Maybank EzyPay-i, with no additional fees. Plus, you get to enjoy a 0% management fee, exclusively on the purchase of the new Samsung Galaxy Z Flip6 & Z Fold6.								
2.	How can I become eligible for the campaign?	To be eligible for the RM60 cashback, you need to be one of the first 1500 Unifi Mobile customers to purchase the device with Maybank EzyPay-i using a Maybank Islamic Ikhwan credit card. This cashback will be deducted from your Maybank credit card (Visa/Master) bill. If you don't have a Maybank Islamic Ikhwan credit card yet, you can easily apply for one via the Unifi Mobile app, MyUnifi app, or Unifi Selfcare portal.								
3.	How do I subscribe to the UNI5G Business Plans with a Device Bundle via the Maybank EzyPay-i?	- You can easily purchase a device bundle via Maybank EzyPay-i by visiting any of our TMPoint or Unifi Stores. To find the nearest TMPoint or Unifi Store, just follow this link: https://unifi.com.my/support/find-tm-point - For more details, you can refer to our Device Bundle's FAQ by following this link here.								
4.	What is the duration of installments available?	You have a range of instalment durations to choose from, depending on the device you purchase. Here are the details for this campaign:<table><tr><th>Tenure</th><th>Available Devices</th></tr><tr><td>6 Months</td><td>Samsung Galaxy Z Flip6</td></tr><tr><td>12 Months</td><td>Samsung Galaxy Z Flip6</td></tr><tr><td>24 Months</td><td>Samsung Galaxy Z Flip6 & Fold6</td></tr></table>	Tenure	Available Devices	6 Months	Samsung Galaxy Z Flip6	12 Months	Samsung Galaxy Z Flip6	24 Months	Samsung Galaxy Z Flip6 & Fold6
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5.	Is there a limit to how many devices I can add to this Plan?	- Yes, there is a limit to the number of devices you can add to this plan. Here are the details: ➤ You can add up to two (2) devices per NRIC / Passport. ➤ Each mobile number/principal is eligible for only one (1) device.								
6.	Can I, as a foreigner, be eligible for	Unfortunately, this campaign is only available to Malaysian citizens. We apologize for any inconvenience and appreciate your understanding.								



	Maybank Islamic Ikhwan Credit Card Cashback Campaign?	
7.	Who do I contact for further enquiries on Maybank Islamic Ikhwan Credit Card Cashback Campaign?	• If you have any further questions or need assistance with Maybank Islamic Ikhwan Credit Card Cashback Campaign, you can reach out to our Care Crew.

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